

Part 1 – PUBLIC**Briefing for Care Services
Policy Development and Scrutiny Committee
2nd October 2014****BROMLEY SAFEGUARDING ADULTS BOARD
ANNUAL REPORT 2013/14**

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1. SUMMARY

- 1.1 This report provides Members with an overview of the main issues raised from the Bromley Safeguarding Adults Board Annual Report (**Appendix 1**), which outlines the Boards work in delivering its strategic plan.

2. BRIEFING

- 2.1 The Bromley Safeguarding Adults Board (BSAB) since 2008 has been responsible for the co-ordination and development of work to safeguard adults at risk from abuse and neglect in accordance with the Government guidance, No Secrets (Department of Health 2000). Last year the provisions of the draft Care and Support Bill set out the Government's plans for new legislation, the Act received Royal Assent on 14th May 2014 and comes into force in April 2015.
- 2.2 The new legislation provides clarity about the role and responsibility of public services to collaborate and work together to safeguard vulnerable adults. The Care Act represents the most significant reform of care and support in more than 60 years, putting people and their carer's in control of their care and support. Crucially, the Act delivers key elements of the Government's response to the Francis Inquiry into the awful events at Mid Staffordshire hospital, increasing transparency and openness and helping drive up the quality of care across the system.
- 2.3 Leadership is important factor to the success of the Board, and the multi-agency partnership appointed Helen Davies as its independent chair in November 2013, who also chairs the Bromley Safeguarding Children Board.
- 2.4 Two serious case reviews were undertaken in 2013/14. The first involved a nursing home, which led to an in-depth review commissioned by the Board and facilitated by Lynne Phair, an independent consultant. Participants,

including family members, had the opportunity to reflect on the investigation findings and 17 learning outcomes were identified. The Board will monitor in the coming year learning from this review which has been shared in 8 workshops delivered to health and social care practitioners by the LBB Safeguarding Adult Manager.

- 2.5 A number of projects were delivered In line with the new provisions of the Act, 'Making Safeguarding Personal', a national initiative led by the Local Government Association (LGA). The aim was to enable individuals to be safeguarded by supporting them in making choices and having control over how they choose to live their own lives. Practices have been revised as a result.
- 2.6 The Board receives regular reports to satisfy itself that the issues highlighted in national inquiries have been addressed locally. The recommendations following the Winterbourne View and the Francis Inquiries have far-reaching implications for safe care, safe recruitment and cultural change; Oxleas NHS Foundation Trust introduced a nursing strategy implemented in June 2013, Oxleas introduced a pledge which was publicised to patients: Bromley Healthcare has strengthened nursing and quality, with its BHC code of conduct. Kings College Hospital NHS Foundation Trust introduced new measures for safe staffing levels to manage the patient workload and recruitment of staff with appropriate values. A new inspection framework will be launched by CQC in October 2014 which rates the quality of services. The Clinical Commissioning Group (CCG) took the lead in developing a comprehensive borough wide action plan.
- 2.7 In 2013-14 516 staff across the multi-agency partnership received classroom-based adult safeguarding, Mental Capacity Act and Deprivation of Liberty Safeguards training. Health Care Investigation Skills training was held to improve the quality of health investigations by provider managers. The successful e-learning programme continues with over 600 modules completed.
- 2.8 409 safeguarding investigations took place in 2013-14: abuse is most likely to occur in a person's home, committed by a family carer which may be attributed to carer stress or lack of knowledge in providing good care. A quarter of all investigations occur in either residential or nursing homes.
- 2.9 Carers' Bromley deliver a range of services to maintain carers' vital role and are designed to help alleviate stress thereby reducing risks. Advocacy is important to enable carers' voices to be heard and a free helpline is available for emotional support. Training to professionals is offered to help them understand the dynamics to maintain carers' resilience in their role.
- 2.10 In November 2013, LBB held a 'Building Better Support for Carers Conference'. Safeguarding professionals and Healthwatch facilitated a workshop on 'intentional and unintentional harm'. The theme was explored

with the 37 carers raising awareness about types of abuse and the process of investigations.

- 2.11 London Fire Brigade completed over 2,290 Home Fire Safety Visits for vulnerable householders and met with housing providers to explore ways of driving down fires in sheltered housing.

3. SUPPORTING DOCUMENTS

- 3.1 **Appendix 1** Bromley Safeguarding Adults Board (BSAB) Annual Report 2013/14.

- 3.2 Supporting Documents listed below can be downloaded from the Bromley Council adult safeguarding web page:

www.bromley.gov.uk/bsab

BSAB Prevention Strategy 2011-2014

http://www.bromley.gov.uk/downloads/file/367/prevention_strategy_2011_-_2014

Protecting Adults at Risk: London multi-agency procedures 2011

http://www.bromley.gov.uk/downloads/file/1015/scie_report_39_london_multi-agency_policy_and_procedures_to_safeguard_adults_from_abuse

Guide to scrutiny of adult safeguarding for councillors

http://www.bromley.gov.uk/downloads/file/1376/adult_safeguarding_scrutiny_guide